SiteVision

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Thanksgiving Holiday: Thursday, November 25th and Friday, November 26th.

SiteVision

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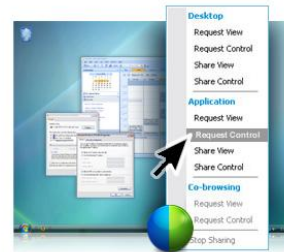Charlottesville, VA
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Free Consultation To Help You Get Started!

Custom Application Development
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Remote Tech Support:
We Have It. You Can Sign Up.

Beginning now, help with maintenance, upgrades, backup and troubleshooting is as close as your desktop. SiteVision's Remote Tech Support lets you access a full range of services without the high cost of additional IT staff. It also eliminates many of your on-site support hassles.

All you need is a high speed internet connection. There is no software to install. You let us know when you need support. We send you an email to join your private meeting with a member of our IT staff, and

 together we get to work! Reduce support phone calls and back-and-forth emails by getting hands-on support online! It's private, secure and can happen anywhere in the world.

During our meeting, you will give us permission to access your computer so that we can troubleshoot your problems or needs directly and efficiently. We can apply patches, drag and drop files, install new applications, retrieve data for in-depth analysis, and much more.

SiteVision will support the following:

- Network configuration and troubleshooting, Firewalls, routers, etc.
- Windows Server setup and administration
- Linux Server setup and administration
- Antivirus / Spam
- Custom Email setup and configuration
- Desktop support for your PC

- Changes/additions to your existing website
- Server and desktop maintenance/updates, etc.
- Offsite/online backup solutions
- Software or Software As A Service (SAAS) solutions

In a nutshell, here's how SiteVision Remote Tech Support works. You sign up for blocks of time at 5, 10, or 15 hours or more -- whatever you feel comfortable with. Remote support hours are billed at $85.00 per hour. These hours are yours to use as you see fit, and *you are billed only for the time you actually use in quarter-hour increments*. When you have a need, you simple fill out a special support ticket. We then evaluate your request and normally set up a remote support session for a quick and efficient solution to the problem or need. Rarely, and if necessary, we'll always advise you of more appropriate options -- if, for instance, you need an on-site visit. On-site hours, should you require them, are billed at $125.00 per hour.

While not a total magic bullet, SiteVision Remote Tech comes pretty close! We're confident you will find it a winning solution to help reduce costs while solving IT needs quickly and efficiently.

Please feel free to call us (540.343.8322) or email us at support@sitevision.com with any questions, or for additional information!

Maintenance Announcement:

SiteVision will be performing regular scheduled maintenance **November 16**. Please notify us if you experience any decreased performance or other issues after the maintenance has been completed.

Free Consult Anytime!

We understand that defining your web project can be easier said than done. From complex custom applications to a content management system - whatever - we're happy to discuss and review your particular need without obligation. You can also be in touch with a Request For Proposal (RFP). Call or email us.

Application Spotlight

From Crime on the Street to Ancient Mummies, You'd be Surprised At What Maps Can Do:

We're all familiar with online street and location maps and our beloved GPS - but what about applications that track criminals and the crimes they leave behind, or royal families from thousands of years ago? Mapping applications based on Geographic Information Systems (GIS) technology are doing that and a great deal more!

In equally exciting ways, GIS can be used anytime you want to present data linked to locations. Think real estate, land use, marketing, urban planning, environmental concerns, bioterrorism, asset management -- the possibilities are really limited only by organizational, commercial or scientific need.

As an early proponent of GIS, SiteVision has created numerous custom applications including forestry resource management, healthcare asset allocation and management, historical cemetery mapping, wildlife incident tracking for bioterrorism, real estate applications for government and private enterprise, economic development, and many more.

As illustrated here, SiteVision worked with the Roanoke City Government (Roanoke, VA) to create an application for the Community Portal that lets visitors search by city neighborhoods.

But, instead of simply presenting a map of the neighborhood, the search result aggregates, displays and provides access to the many community services *directly* related to that neighborhood. Information about schools, libraries, parks, neighborhood organizations, voting precincts, greenways, etc. are all just a click way.

Not pictured here, but another interesting GIS example is an application SiteVision developed several years ago in partnership with The Virginia Economic Development Partnership (VEDP). VEDP implemented VirginiaScanTM, a feature on its award-winning website. VirginiaScan™ allows corporate executives to search an online database of the state's sites and buildings from anywhere in the world.

Other interesting SiteVision applications have included an environmental tracking application for Dupont that environmental team members utilize for data visualization and collaboration purposes; an oil and gas exploration GIS that helps oil companies, engineers, and data developers map oil and gas exploration projects; a NASA Interactive master plans and Facilities management application; and a Navy BRAC (Base re-alignment and closure) project.